

Emergency Response Times
 NU New Hampshire work orders from 04/01/2013 to 04/30/2013
 Total orders in sample: 55

Orders responded to in < 30 minutes: 33 (60% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category
4/1/2013 2:11:38 PM	ROCKINGHAM PARK BLVD Pst. EAST	SALEM	NH	Kurt House	Michael Talis	9100	LEAK OUTSIDE	WF0530424N	0	27	4/1/2013 14:12	4/1/2013 14:12	4/1/2013 14:12	4/1/2013 14:40	4/1/2013 4:24:55 PM	104	28	Regular Hours	< 30 minutes
4/2/2013 11:59:18 AM	269 CASS ST	PORTSMOUTH	NH	Kevin Ruel	William Jones	9100	LEAK OUTSIDE	WF0530532N	0	2	4/2/2013 11:59	4/2/2013 12:00	4/2/2013 12:00	4/2/2013 12:03	4/2/2013 3:34:27 PM	210	4	Regular Hours	< 30 minutes
4/2/2013 12:53:10 PM	29 MAIN ST	SEABROOK	NH	John Wiley	Michael Talis	9000	LEAK INSIDE	WF0530568N	2	13	4/2/2013 12:55	4/2/2013 12:55	4/2/2013 12:56	4/2/2013 13:08	4/2/2013 1:22:29 PM	13	15	Regular Hours	< 30 minutes
4/3/2013 9:56:02 AM	228 HIGHLAND ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0530665N	0	7	4/3/2013 9:56	4/3/2013 9:57	4/3/2013 9:58	4/3/2013 10:05	4/3/2013 11:50:55 AM	105	8	Regular Hours	< 30 minutes
4/3/2013 11:45:55 AM	16 CHEVROLET AVE Pst. 1	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0530675N	0	3	4/3/2013 11:46	4/3/2013 11:49	4/3/2013 11:51	4/3/2013 11:52	4/3/2013 2:03:19 PM	130	7	Regular Hours	< 30 minutes
4/5/2013 8:33:05 AM	0 TROUBLE CALL	PLAISTOW	NH	Anthony Beck	William Jones	9100	LEAK OUTSIDE	WF0530817N	0	13	4/5/2013 8:33	4/5/2013 8:34	4/5/2013 8:34	4/5/2013 8:48	4/5/2013 12:10:22 PM	201	15	Regular Hours	< 30 minutes
4/5/2013 12:54:44 PM	284 PORTSMOUTH AVE Pst. UP	SEABROOK	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0530867N	1	4	4/5/2013 12:56	4/5/2013 12:56	4/5/2013 12:57	4/5/2013 13:01	4/5/2013 4:27:02 PM	205	6	Regular Hours	< 30 minutes
4/8/2013 1:53:18 PM	29 BRIDGE ST	ROCHESTER	NH	Kevin Clifford	Michael Talis	9000	LEAK INSIDE	WF0531066N	0	17	4/8/2013 13:53	4/8/2013 13:53	4/8/2013 13:55	4/8/2013 14:11	4/8/2013 2:39:14 PM	27	18	Regular Hours	< 30 minutes
4/10/2013 8:39:20 AM	207 SPRINGBROOK CIR	PORTSMOUTH	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0531355N	1	6	4/10/2013 8:41	4/10/2013 8:41	4/10/2013 8:41	4/10/2013 8:47	4/10/2013 9:15:51 AM	28	8	Regular Hours	< 30 minutes
4/10/2013 9:28:00 AM	2 KINGS HWY Apt. G	HAMPTON	NH	Kevin Clifford	Michael Talis	9100	LEAK OUTSIDE	WF0531361N	0	11	4/10/2013 9:28	4/10/2013 9:29	4/10/2013 9:29	4/10/2013 9:40	4/10/2013 10:40:45 AM	60	12	Regular Hours	< 30 minutes
4/10/2013 9:29:57 AM	33 PEARL ST	DOVER	NH	David Emerton	Michael Talis	9100	LEAK OUTSIDE	WF0531362N	0	25	4/10/2013 9:30	4/10/2013 9:31	4/10/2013 9:31	4/10/2013 9:56	4/10/2013 11:43:11 AM	106	27	Regular Hours	< 30 minutes
4/10/2013 1:08:41 PM	15 RIVERVIEW TER	HAMPTON	NH	Kevin Clifford	Michael Talis	5000	GAS LEAKS - SERVICE	WF0531403N	0	9	4/10/2013 13:09	4/10/2013 13:11	4/10/2013 13:12	4/10/2013 13:20	4/10/2013 1:49:05 PM	28	11	Regular Hours	< 30 minutes
4/10/2013 1:41:05 PM	1 CHESTNUT ST Pst. MASTE	ROCHESTER	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0531413N	7	14	4/10/2013 13:48	4/10/2013 13:49	4/10/2013 13:49	4/10/2013 14:03	4/10/2013 2:40:26 PM	36	22	Regular Hours	< 30 minutes
4/11/2013 10:19:33 AM	28 KINGS HWY	HAMPTON	NH	Kevin Clifford	William Jones	9100	LEAK OUTSIDE	WF0531506N	0	4	4/11/2013 10:20	4/11/2013 10:21	4/11/2013 10:22	4/11/2013 10:26	4/11/2013 11:59:19 AM	93	6	Regular Hours	< 30 minutes
4/15/2013 1:21:30 PM	100 PINEHURST RD	PORTSMOUTH	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0531789N	1	3	4/15/2013 13:22	4/15/2013 13:25	4/15/2013 13:26	4/15/2013 13:28	4/15/2013 2:42:24 PM	73	7	Regular Hours	< 30 minutes
4/16/2013 9:42:31 AM	111 FRONT ST	EXETER	NH	Jeffrey Croteau	William Jones	9100	LEAK OUTSIDE	WF0531901N	0	20	4/16/2013 9:43	4/16/2013 9:45	4/16/2013 9:45	4/16/2013 10:05	4/16/2013 10:46:57 AM	41	23	Regular Hours	< 30 minutes
4/17/2013 1:30:12 PM	14 HARRIS AVE	HAMPTON	NH	Daniel Lafortune	Michael Talis	5000	GAS LEAKS - SERVICE	WF0532160N	0	15	4/17/2013 13:30	4/17/2013 13:31	4/17/2013 13:31	4/17/2013 13:46	4/17/2013 2:09:54 PM	23	16	Regular Hours	< 30 minutes
4/19/2013 12:30:27 PM	10 BOURNE AVE	HAMPTON	NH	Kevin Gifford	Lynne Copp	9000	LEAK INSIDE	WF0532394N	2	10	4/19/2013 12:33	4/19/2013 12:34	4/19/2013 12:34	4/19/2013 12:44	4/19/2013 2:03:20 PM	78	14	Regular Hours	< 30 minutes
4/19/2013 1:56:59 PM	255 LAFAYETTE RD	SEABROOK	NH	Kevin Ruel	Lynne Copp	9100	LEAK OUTSIDE	WF0532403N	1	11	4/19/2013 13:58	4/19/2013 13:59	4/19/2013 14:00	4/19/2013 14:10	4/19/2013 2:46:01 PM	35	13	Regular Hours	< 30 minutes
4/22/2013 10:54:28 AM	998 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	Lynne Copp	9100	LEAK OUTSIDE	WF0532555N	1	26	4/22/2013 10:55	4/22/2013 10:56	4/22/2013 10:57	4/22/2013 11:23	4/22/2013 11:53:42 AM	29	29	Regular Hours	< 30 minutes
4/22/2013 11:50:53 AM	315 OCEAN BLVD	HAMPTON	NH	Daniel Lafortune	Michael Talis	9000	LEAK INSIDE	WF0532636N	2	6	4/22/2013 11:53	4/22/2013 11:53	4/22/2013 11:53	4/22/2013 11:59	4/22/2013 12:27:20 PM	27	8	Regular Hours	< 30 minutes
4/22/2013 11:58:20 AM	17 FELKER ST Apt. FL 3	GONIC	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0532637N	0	17	4/22/2013 11:59	4/22/2013 11:59	4/22/2013 12:02	4/22/2013 12:17	4/22/2013 1:02:16 PM	44	19	Regular Hours	< 30 minutes

4/23/2013	9:09:09 AM	346 PLEASANT ST	PORTSMOUTH	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0532780N	0	4	4/23/2013 9:10	4/23/2013 9:10	4/23/2013 9:10	4/23/2013 9:15	4/23/2013 10:19:55 AM	64	5	Regular Hours	< 30 minutes
4/24/2013	2:41:26 PM	9 BURGUNDY DR	HAMPTON	NH	Daniel Lafortune	William Jones	9000	LEAK INSIDE	WF0533014N	0	14	4/24/2013 14:42	4/24/2013 14:42	4/24/2013 14:46	4/24/2013 14:57	4/24/2013 3:20:02 PM	22	16	Regular Hours	< 30 minutes
4/24/2013	3:05:13 PM	50 LIBERTY WAY	DOVER	NH	Kevin Cliford	David Martinage	9100	LEAK OUTSIDE	WF0533018N	0	9	4/24/2013 15:05	4/24/2013 15:06	4/24/2013 15:07	4/24/2013 15:16	4/24/2013 4:23:52 PM	67	11	Regular Hours	< 30 minutes
4/25/2013	10:36:48 AM	5 CLOVERDALE CIR	DOVER	NH	Laurie Rousseau	William Jones	9000	LEAK INSIDE	WF0533134N	0	10	4/25/2013 10:37	4/25/2013 10:37	4/25/2013 10:38	4/25/2013 10:48	4/25/2013 11:32:07 AM	43	11	Regular Hours	< 30 minutes
4/25/2013	12:16:32 PM	23 MEADOWWOOD DR	EXETER	NH	Brian Chaput	Michael Talis	9100	LEAK OUTSIDE	WF0533181N	0	8	4/25/2013 12:16	4/25/2013 12:17	4/25/2013 12:17	4/25/2013 12:26	4/25/2013 1:27:57 PM	61	9	Regular Hours	< 30 minutes
4/25/2013	1:44:59 PM	104 DENNETT ST	PORTSMOUTH	NH	David Emerton	William Jones	9100	LEAK OUTSIDE	WF0533196N	0	7	4/25/2013 13:45	4/25/2013 13:46	4/25/2013 13:46	4/25/2013 13:53	4/25/2013 3:09:31 PM	75	8	Regular Hours	< 30 minutes
4/26/2013	11:40:25 AM	97 DANIEL ST	PORTSMOUTH	NH	Kevin Ruel	Michael Talis	9100	LEAK OUTSIDE	WF0533315N	0	9	4/26/2013 11:40	4/26/2013 11:45	4/26/2013 11:45	4/26/2013 11:54	4/26/2013 1:19:02 PM	84	14	Regular Hours	< 30 minutes
4/26/2013	1:57:45 PM	10 NUDD AVE	HAMPTON	NH	Daniel Lafortune	David Martinage	9000	LEAK INSIDE	WF0533407N	2	3	4/26/2013 14:00	4/26/2013 14:02	4/26/2013 14:03	4/26/2013 14:05	4/26/2013 2:37:27 PM	31	8	Regular Hours	< 30 minutes
4/26/2013	2:33:52 PM	76 SUZANNE DR	PORTSMOUTH	NH	Kevin Ruel	Lynne Copp	9100	LEAK OUTSIDE	WF0533415N	0	11	4/26/2013 14:34	4/26/2013 14:36	4/26/2013 14:36	4/26/2013 14:48	4/26/2013 5:35:52 PM	167	14	Regular Hours	< 30 minutes
4/30/2013	9:48:31 AM	344 ALDRICH RD	PORTSMOUTH	NH	Kevin Ruel	David Martinage	9000	LEAK INSIDE	WF0533789N	0	4	4/30/2013 9:48	4/30/2013 9:49	4/30/2013 9:49	4/30/2013 9:53	4/30/2013 10:15:33 AM	22	4	Regular Hours	< 30 minutes
4/30/2013	1:43:12 PM	117 BOW ST Pst. 3	PORTSMOUTH	NH	Daniel Lafortune	David Martinage	5000	GAS LEAKS - SERVICE	WF0533876N	0	1	4/30/2013 13:43	4/30/2013 13:44	4/30/2013 13:45	4/30/2013 13:45	4/30/2013 1:48:55 PM	3	2	Regular Hours	< 30 minutes

Orders responded to in < 30 minutes: 13 (24% of total) for After Hours:																					
4/1/2013	5:44:12 PM	17 GODFREY AVE	HAMPTON	NH	John Wiley	Lynne Copp	5000	GAS LEAKS - SERVICE	WF0530466N	0	19	4/1/2013 17:44	4/1/2013 17:45	4/1/2013 17:45	4/1/2013 18:04	4/1/2013	6:27:13 PM	23	20	After Hours	< 30 minutes
4/4/2013	5:53:25 PM	13 BEACHWOOD CT	ATKINSON	NH	Troy Kimball	Lynne Copp	9000	LEAK INSIDE	WF0530802N	0	16	4/4/2013 17:54	4/4/2013 17:54	4/4/2013 17:54	4/4/2013 18:10	4/4/2013	6:52:01 PM	41	17	After Hours	< 30 minutes
4/8/2013	7:17:27 PM	106 SPRING ST	PORTSMOUTH	NH	Daniel Lafortune	Lynne Copp	9100	LEAK OUTSIDE	WF0531165N	0	8	4/8/2013 19:17	4/8/2013 19:18	4/8/2013 19:19	4/8/2013 19:27	4/8/2013	8:08:03 PM	40	9	After Hours	< 30 minutes
4/11/2013	7:53:32 PM	26 PROSPECT ST	ROCHESTER	NH	Jeffrey Croteau	Lynne Copp	9000	LEAK INSIDE	WF0531596N	0	6	4/11/2013 19:54	4/11/2013 19:55	4/11/2013 19:56	4/11/2013 20:02	4/11/2013	8:28:28 PM	26	8	After Hours	< 30 minutes
4/11/2013	9:35:03 PM	143 GATES ST	PORTSMOUTH	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0531597N	1	26	4/11/2013 21:36	4/11/2013 21:36	4/11/2013 21:37	4/11/2013 22:03	4/11/2013	10:30:46 PM	26	28	After Hours	< 30 minutes
4/15/2013	9:44:35 PM	741 OCEAN BLVD	HAMPTON	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0531843N	0	1	4/15/2013 21:44	4/15/2013 21:44	4/15/2013 21:46	4/15/2013 21:46	4/15/2013	10:04:27 PM	18	1	After Hours	< 30 minutes
4/18/2013	5:10:51 PM	44 S MAIN ST	ROCHESTER	NH	Jeffrey Croteau	David Martinage	9000	LEAK INSIDE	WF0532318N	0	18	4/18/2013 17:11	4/18/2013 17:11	4/18/2013 17:12	4/18/2013 17:30	4/18/2013	6:20:10 PM	49	19	After Hours	< 30 minutes
4/18/2013	9:50:29 PM	2299 WOODBURY AVE Pst. 5	NEWINGTON	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0532330N	0	10	4/18/2013 21:51	4/18/2013 21:51	4/18/2013 21:57	4/18/2013 22:01	4/18/2013	10:20:18 PM	18	11	After Hours	< 30 minutes
4/23/2013	4:49:29 PM	117 BOW ST Pst. 3	PORTSMOUTH	NH	Jeffrey Croteau	David Martinage	9100	LEAK OUTSIDE	WF0532889N	0	6	4/23/2013 16:49	4/23/2013 16:53	4/23/2013 16:53	4/23/2013 17:00	4/23/2013	6:39:12 PM	98	10	After Hours	< 30 minutes
4/25/2013	7:24:30 PM	1621 LAFAYETTE RD	PORTSMOUTH	NH	Kevin Clifford	David Martinage	9000	LEAK INSIDE	WF0533232N	0	12	4/25/2013 19:24	4/25/2013 19:25	4/25/2013 19:26	4/25/2013 19:37	4/25/2013	8:01:36 PM	23	13	After Hours	< 30 minutes
4/26/2013	7:25:57 PM	9 CARROLL ST	EXETER	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0533449N	1	21	4/26/2013 19:27	4/26/2013 19:27	4/26/2013 19:27	4/26/2013 19:49	4/26/2013	8:52:19 PM	63	23	After Hours	< 30 minutes
4/29/2013	6:06:04 PM	846 STATE ST Apt. STORE	PORTSMOUTH	NH	Daniel Lafortune	William Jones	9100	LEAK OUTSIDE	WF0533759N	0	12	4/29/2013 18:06	4/29/2013 18:10	4/29/2013 18:10	4/29/2013 18:23	4/29/2013	7:43:49 PM	80	16	After Hours	< 30 minutes
4/30/2013	6:17:21 PM	454 CENTRAL AVE Pst. 1	DOVER	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0533946N	0	12	4/30/2013 18:17	4/30/2013 18:21	4/30/2013 18:21	4/30/2013 18:34	4/30/2013	6:55:30 PM	21	16	After Hours	< 30 minutes

Orders responded to in < 30 minutes: 6 (11% of total) for Weekend/Holiday Hours:																				
4/13/2013	10:52:01 PM	305 SPRINGBROOK CIR	PORTSMOUTH	NH	Kevin Clifford	Edward Charlton	9000	LEAK INSIDE	WF0531713N	0	16	4/13/2013 22:52	4/13/2013 22:57	4/13/2013 23:01	4/13/2013 23:14	4/13/2013 11:35:40 PM	21	22	Weekend/Holiday	< 30 minutes
4/20/2013	9:54:54 AM	59 STILLWATER CIR	GONIC	NH	Laurie Rousseau	Edward Charlton	9100	LEAK OUTSIDE	WF0532438N	2	16	4/20/2013 9:57	4/20/2013 10:01	4/20/2013 10:01	4/20/2013 10:17	4/20/2013 11:08:17 AM	50	22	Weekend/Holiday	< 30 minutes
4/21/2013	11:55:38 AM	0 TROUBLE CALL	PORTSMOUTH	NH	Jeffrey Croteau	Edward Charlton	9100	LEAK OUTSIDE	WF0532461N	1	23	4/21/2013 11:56	4/21/2013 12:00	4/21/2013 12:00	4/21/2013 12:23	4/21/2013 1:28:52 PM	64	28	Weekend/Holiday	< 30 minutes
4/27/2013	8:34:47 AM	13 MAPLE ST	DOVER	NH	Laurie Rousseau	Jason Brooks	9100	LEAK OUTSIDE	WF0533461N	0	18	4/27/2013 8:35	4/27/2013 8:35	4/27/2013 8:35	4/27/2013 8:53	4/27/2013 9:26:37 AM	32	19	Weekend/Holiday	< 30 minutes
4/27/2013	11:24:50 AM	4 Q ST	HAMPTON	NH	Brian Chaput	Jason Brooks	5000	GAS LEAKS - SERVICE	WF0533474N	1	13	4/27/2013 11:25	4/27/2013 11:34	4/27/2013 11:37	4/27/2013 11:48	4/27/2013 12:37:52 PM	49	23	Weekend/Holiday	< 30 minutes
4/28/2013	12:59:22 PM	29 MORNING ST	PORTSMOUTH	NH	Brian Chaput	Mark Severens	9000	LEAK INSIDE	WF0533488N	0	14	4/28/2013 13:00	4/28/2013 13:05	4/28/2013 13:06	4/28/2013 13:20	4/28/2013 1:37:10 PM	16	20	Weekend/Holiday	< 30 minutes
Orders responded to in 31-45 minutes: 0 (0% of total) for Regular Hours:																				
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
Orders responded to in 31-45 minutes: 0 (0% of total) for After Hours:																				
Orders responded to in 31-45 minutes: 3 (5% of total) for Weekend/Holiday Hours:																				
4/13/2013	10:05:29 AM	393 UNION ST	PORTSMOUTH	NH	Mark Goldstein	Scott Lacouture	9100	LEAK OUTSIDE	WF0531700N	1	32	4/13/2013 10:07	4/13/2013 10:08	4/13/2013 10:11	4/13/2013 10:40	4/13/2013 12:08:15 PM	87	35	Weekend/Holiday	31-45 minutes
4/14/2013	12:03:18 PM	20 THORWALD AVE Apt. LEFT	HAMPTON	NH	Kevin Clifford	Linda Hollums	9000	LEAK INSIDE	WF0531714N	1	24	4/14/2013 12:04	4/14/2013 12:11	4/14/2013 12:12	4/14/2013 12:35	4/14/2013 1:18:23 PM	42	32	Weekend/Holiday	31-45 minutes
4/20/2013	1:04:36 PM	15 BELMONT CIR	HAMPTON	NH	Jeffrey Croteau	Linda Hollums	9000	LEAK INSIDE	WF0532452N	1	36	4/20/2013 13:05	4/20/2013 13:07	4/20/2013 13:07	4/20/2013 13:44	4/20/2013 2:45:34 PM	61	39	Weekend/Holiday	31-45 minutes

Orders responded to in 46-60 minutes: 0 (0% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category
Orders responded to in 46-60 minutes: 0 (0% of total) for After Hours:																			
Orders responded to in 46-60 minutes: 0 (0% of total) for Weekend/Holiday Hours:																			
Orders responded to in 61-75 minutes: 0 (0% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category
Orders responded to in 61-75 minutes: 0 (0% of total) for After Hours:																			
Orders responded to in 61-75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																			
Orders responded to in > 75 minutes: 0 (0% of total) for Regular Hours:																			
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Reponse Category
Orders responded to in > 75 minutes: 0 (0% of total) for After Hours:																			
Orders responded to in > 75 minutes: 0 (0% of total) for Weekend/Holiday Hours:																			

Summary for 04/01/2013 to 04/30/2013

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	30	55%	15	24	73%	15	6	46%	15	0	0%
30	22	95%	30	9	100%	30	7	100%	30	6	67%
45	3	100%	45	0	100%	45	0	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	55		Total	33		Total	13		Total	9	

Apr-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	30	55%	15	24	73%	15	6	46%	15	0	0%
30	22	95%	30	9	100%	30	7	100%	30	6	67%
45	3	100%	45	0	100%	45	0	100%	45	3	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	55		Total	33		Total	13		Total	9	

Mar-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	50%	15	24	63%	15	3	50%	15	2	14%
30	22	88%	30	12	95%	30	2	83%	30	8	71%
45	5	97%	45	0	95%	45	1	100%	45	4	100%
60	1	98%	60	1	97%	60	0	100%	60	0	100%
75	1	100%	75	1	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	58		Total	38		Total	6		Total	14	

Feb-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	31%	15	22	45%	15	8	53%	15	1	3%
30	48	78%	30	26	98%	30	6	93%	30	16	46%
45	16	94%	45	1	100%	45	0	93%	45	15	86%
60	6	100%	60	0	100%	60	1	100%	60	5	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	101		Total	49		Total	15		Total	37	

Jan-13

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	38	38%	15	29	55%	15	7	22%	15	2	14%
30	39	78%	30	21	94%	30	14	66%	30	4	43%
45	20	98%	45	3	100%	45	9	94%	45	8	100%
60	2	100%	60	0	100%	60	2	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	99		Total	53		Total	32		Total	14	

Dec-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	47	36%	15	29	43%	15	11	37%	15	7	23%
30	58	81%	30	33	91%	30	12	77%	30	13	65%
45	20	97%	45	6	100%	45	6	97%	45	8	90%
60	4	100%	60	0	100%	60	1	100%	60	3	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	129		Total	68		Total	30		Total	31	

Nov-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	36%	15	26	48%	15	7	25%	15	2	14%
30	49	88%	30	27	98%	30	15	79%	30	7	64%
45	7	95%	45	0	98%	45	4	93%	45	3	86%
60	5	100%	60	1	100%	60	2	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	96		Total	54		Total	28		Total	14	

Oct-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	33	42%	15	26	52%	15	6	35%	15	1	9%
30	36	88%	30	22	96%	30	9	88%	30	5	55%
45	7	97%	45	2	100%	45	1	94%	45	4	91%
60	2	100%	60	0	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	78		Total	50		Total	17		Total	11	

Sep-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	48%	15	25	52%	15	5	50%	15	1	14%
30	26	88%	30	19	92%	30	4	90%	30	3	57%
45	7	98%	45	4	100%	45	1	100%	45	2	86%
60	1	100%	60	0	100%	60	0	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	65		Total	48		Total	10		Total	7	

Aug-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	26	39%	15	24	53%	15	2	20%	15	0	0%
30	31	85%	30	20	98%	30	5	70%	30	6	50%
45	7	96%	45	0	98%	45	2	90%	45	5	92%
60	3	100%	60	1	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	67		Total	45		Total	10		Total	12	

Jul-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	28	39%	15	25	43%	15	3	38%	15	0	0%
30	32	83%	30	28	91%	30	3	75%	30	1	17%
45	10	97%	45	5	100%	45	2	100%	45	3	67%
60	2	100%	60	0	100%	60	0	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	72		Total	58		Total	8		Total	6	

Jun-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	31	41%	15	24	51%	15	3	19%	15	4	31%
30	36	88%	30	22	98%	30	9	75%	30	5	69%
45	7	97%	45	1	100%	45	2	88%	45	4	100%
60	2	100%	60	0	100%	60	2	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	76		Total	47		Total	16		Total	13	

May-12

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	45%	15	30	61%	15	4	21%	15	1	11%
30	32	87%	30	15	92%	30	13	89%	30	4	56%
45	9	99%	45	3	98%	45	2	100%	45	4	100%
60	1	100%	60	1	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	77		Total	49		Total	19		Total	9	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	394	40%	15	308	52%	15	65	32%	15	21	12%
30	431	85%	30	254	95%	30	99	80%	30	78	56%
45	118	97%	45	25	99%	45	30	95%	45	63	92%
60	29	100%	60	4	100%	60	10	100%	60	15	100%
75	1	100%	75	1	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	973		Total	592		Total	204		Total	177	